

DEVELOPING SERVICE PROGRAMME

Practical development support for domiciliary care services in their early stages of operation.

The early months of running a domiciliary care service can move quickly. Systems that looked clear on paper begin to meet real Customers, Carers, enquiries, incidents, recruitment pressures and day-to-day operational demands.

The Developing Service Programme provides six months of practical consultancy support, working alongside the owner, Registered Manager and team to strengthen the service as it develops - without taking operational responsibility away from the provider.

People | Quality | Growth

Every month keeps all three areas in view. We review what is happening across the service, identify what needs attention and then use the available consultancy time where it will make the greatest practical difference.

People may include leadership, recruitment and team capability; Quality may include governance, care delivery, risk and improvement; Growth may include enquiries, capacity, community presence and sustainable growth.

Support that changes as the service develops

Support is deliberately more intensive in the earlier months and reduces as systems become established, confidence grows and the service takes greater ownership.

Programme period	Consultancy support
Months 1-2	10 hours per month
Months 3-4	8 hours per month
Months 5-6	6 hours per month
Total	48 hours

How the consultancy time is used

The allocation is flexible. It is not a fixed number of prescribed visits. The balance is agreed around what the service needs at that point and may include:

- time working within the service alongside the owner, Registered Manager or team
- focused development sessions, coaching and practical implementation work
- remote discussions, planned progress reviews and feedback
- reviewing systems or evidence and developing/adapting relevant practical resources

Preparation, document review, resource development and follow-up count towards the allocated hours.

The programme provides structured development and implementation support within the agreed monthly allocation. Where a service requires substantial initial setup, extensive document development or a more intensive programme of change, a separately scoped proposal can be prepared.

Investment

The monthly investment reduces as the included consultancy support tapers:

Programme period	Investment
Months 1-2	£900 per month
Months 3-4	£720 per month
Months 5-6	£540 per month
Six-month total	£4,320

After the programme

At the end of six months, the service may be ready to continue independently, need focused development work, or simply value a regular check-in to maintain momentum.

MONTHLY DEVELOPMENT CHECK-IN | £90 PER MONTH

A one-hour monthly conversation to review progress, discuss emerging issues and consider priorities across People | Quality | Growth. Any additional consultancy support required can be agreed separately.

READY TO GIVE YOUR DEVELOPING SERVICE STRONGER FOUNDATIONS?

If your service is now operating and you would value practical support as it develops, I'd be very happy to have a conversation.

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